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| **EXPECTED STANDARDS** | **ALL STAFF** | **LINE MANAGERS AND SUPERVISORS** | **SENIOR MANAGERS** |
| **PATIENT SAFETY, RISK MANAGEMENT, QUALITY IMPROVEMENT AND RESEARCH** | Actively participate in patient safety, quality improvement, innovation and researchprograms and practices that promote the best possible health outcomes for patients/clients.  | Identify, develop, lead and monitor patient safety, risk management, quality improvement, innovation and research programs to promote the best possible health outcomes for patients/clients. Ensure that National Safety and Quality Health Service Standards are met. | Provide governance and strategic direction for the development, implementation and evaluation of patient safety, quality improvement, innovation and research programs that promote the best possible experience and health outcomes for patients/clients. Ensure that National Safety and Quality Health Service Standards are met. |
| **NSW HEALTH CORE VALUES** | Act as an appropriate and effective role model and promote a culture and supporting practices that reflect the NSW Health core values of **Collaboration, Openness,** **Respect,** and **Empowerment**, through demonstrated behaviours and interactions with patients, clients and employees. | Assist workers to identify and model specific behaviours and actions that reflect the NSW Health core values of **Collaboration, Openness,** **Respect,** and **Empowerment**, in the workplace. | Uphold the highest standards of professionalism at all times by performing the functions of the role efficiently, economically, fairly, impartially and with integrity and by actively advocating the NSW Health core values of **Collaboration, Openness,** **Respect,** and **Empowerment**, to ensure that Local Health District and Government expectations are met. |
| **NSW HEALTH CODE OF CONDUCT** | Read and acknowledge individual responsibilities as determined in the Code of Conduct. Acknowledge the Code of Conduct as a framework for professional behaviour, ethical practice and decision-making. Acknowledge and accept a shared responsibility for ensuring that their own behaviour and the behaviour of colleagues meets the standards outlined in the Code of Conduct. Report and express any workplace concerns fairly, honestly and respectfully. | Ensure workers are provided with a copy of the Code of Conduct upon appointment or reappointment. Provide advice to each worker to ensure they understand their responsibilities under the Code of Conduct. Maintain a record of when this occurred. | Model and encourage behavioural expectations as outlined in the Code of Conduct. |
| **HEALTH AND SAFETY** | Comply with SESLHD WHS and IM processes and any measures put in place to protect their health and safety at work. Contribute to and participate in WHS consultation and training initiatives. Contribute to workplace safety planning, including the review and continual improvement processes at a local level via the WHS consultation arrangements. | Implement all elements of the SESLHD health and safety management system.Monitor and evaluate the department’s WHS and Injury Management (IM) performance.Actively develop workers’ WHS performance.Report progress toward and barriers to the achievement of Service WHS and IM targets to senior management. | Apply due diligence to known and emergent WHS risks. Actively engage in service WHS planning and reporting. Set WHS and IM performance targets for the Service.Monitor and measure individual departments’ WHS performance against targets. |
| **REGISTRATION AND LICENCES** | Maintain registration and licences required for position held. |