

**Charles Stuart University
Master of Health Services Management**

Website: <http://www.csu.edu.au/courses/health-services-management>

The Master of Health Services Management is designed for practising and aspiring managers in health services who are seeking a formal management qualification to complement their experience and/or undergraduate qualifications. The course aims to help students develop their managerial competencies by equipping them with the knowledge and skills necessary to facilitate efficiency, effectiveness and a high quality of service in performance at personal, department and organisational level. A high quality of conceptualisation is required to be demonstrated at Master level. It is expected, for example, that students will be able to demonstrate a capacity to evaluate the relevance of different conceptual approaches to management issues in the context of their own experience and workplace.

The Masters is comprised of 64 points of core subject and completion of 32 points of research, leading change project or management practicum stream. To graduate students must satisfactorily complete 96 points for the Masters.

Core Units

HSM401 Reflecting on Health Care Systems

- Health concepts and models;
- demography, epidemiology and measures of health
- health economics, technology and evaluation
- health care stakeholders and policy
- institutional care; on institutional care
- public-private sector relationships
- the health workforce
- trends in health care financing;
- trends in health care Organisation
- Trends in health care management

HSM402 Human Resources Management (Health Services)

- Strategic human resource management
- Human resource planning
- Human Resource Management Information Systems
- Job analysis
- Recruitment
- Selection, placement and

Elective Units

Research Stream

- HLT505 Research Methods in Health Science A
- HLT506 Research Methods in Health Science B
- HLT508 Health Master's Project (16 points)

Leading Change Project Stream

- HSM411 Creativity, innovation and change (Health services)
- HSM412 Leading for Change (Health Services)
- HSM514 Change Project (Health Services) (16 points)

Management Practicum Stream

- HSM500 Online Management Practicum (32 points)

<ul style="list-style-type: none"> induction • Legislative and legal aspects/ Occupational Health and Safety • Performance management • Training and development • Career management • Managing diversity <p>HSM404 Management and Leadership of Health and Aged Care Services</p> <ul style="list-style-type: none"> • The nature of health service organisations • Environment structure and design • What managers do • Organisational effectiveness • Organisational control, problem solving and decision making • Organisational control, power and politics • Leadership • Perception, attitudes and motivation • Work groups and teams • Communication and managing collaboration and a conflict • Management and leadership of organisational change <p>HSM406 Resourcing Health and Aged Services</p> <ul style="list-style-type: none"> • Module One: Financing Health and Aged Care Services • Topic 1.1 Sources of Funding Health and Aged Care: System level perspective • Topic 1.2 Reforms in funding and the management of expenditures • Topic 1.3 Funding of organisations and services • Module Two: Resource Management • Topic 2.1 Accounting Frameworks - Organisation Level • Topic 2.2 Budget Development and Management - Service Level • Topic 2.3 Managing 	
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Resources Assets, Workforce, Information and Technology

- Module Three: Clinical Governance
- Topic 3.1 Clinical Governance - Definitions and Issues
- Topic 3.2 Clinical Governance - Implementation

HSM408 Current Issues in Health Services Management

- Policy analysis
- The case study method of enquiry
- Change management
- Technology issues
- Funding issues
- Workforce issues
- Social and consumer issues
- Ageing and aged care service issues
- Securing the health of communities
- Service development issues
- Safety and quality health care
- Improved distribution and equitable access to services
- Hospital-centrism

HSM409 Evidence-based Health Care Delivery

- introduction to the basic concepts of epidemiology;
- an overview of available demographic information, vital and health statistics;
- the major epidemiological approaches and their application;
- the expression and use of epidemiological measurement;
- tests of causality and the use of inference;
- the application of epidemiological information to planning, delivery and evaluation of health services;
- environmental and preventative measures impacting on contemporary health issues;
- Strategies facilitating new public health approaches.

<p>HSM510 Health Planning</p> <ul style="list-style-type: none"> • The concept of planning • Planning in the health services context • Culture and change - management and leadership • Needs assessment • Scenario analysis • Decision analysis • Interpreting policy and developing statements of goals and objectives • Developing submissions for service planning • Evaluating change <p>HSM512 Evaluating Health Service Performance</p> <ul style="list-style-type: none"> • Evaluation as a function of management • The context of health service evaluation • Process evaluation • Outcome evaluation • Quality management • Action research • Health service research 	
RACMA Core Requirements:	Charles Sturt University - MHSM
1. Health Law	Australian Law and Legal System LAW540 (elective)
2. Health Economics	Resourcing Health & Aged Care Services HSM406 (CORE) & Health Planning HSM510 (CORE)
3. Health Care Systems	Reflecting on Health Care Systems HSM401 (CORE)
4. Financial Management in Health	Financial Accountability in the Public Sector ACC525 (elective)
5. Epidemiology and Statistics	Evidence-based Health Care Deliver HSM409 (CORE)
6. Research Methodology	Research Methods in Health Science A HLT505 (elective)
7. Leadership	Management and Leadership of Health and Aged Care services HSM404 (CORE)
<p>Contact Details:</p> <p>Phone:1800 334 733</p>	

